

# Blumen Hand Sanitizer Recall Fact Sheet

## **What is being Recalled?**

BLUMEN Clear Advance Hand Sanitizer, 17 oz. (Article 248094; UPC 814266024096). This is the only hand sanitizer item carried by BJ's that is affected by this recall. Please note that only certain lot numbers of this item are affected by the recall. If the lot number is not part of the recall, you may continue using it.

## **Why is it being recalled?**

4E Brands is voluntarily recalling select Blumen Hand Sanitizer due to possible contamination with methyl alcohol. See 4E Brands' press release with more details here:

<https://www.prlog.org/12829790-4e-brands-north-america-issues-nationwide-voluntary-recall-of-hand-sanitizer-due-to-potential-presence-of-undeclared-methanol-wood-alcohol.html>

## **When was the product sold?**

The product was sold at BJ's from April 20, 2020, through July 9, 2020

## **How to receive a refund/know if my product was included in the recall?**

Member should visit <https://www.blumensanitizerrecall.expertinquiry.com> and enter your product's UPC and the lot number **to check if your product is included in this recall and, if so, to request a refund** or contact 4E Brands at 1 (888) 843-0254 Monday through Friday from 8 a.m. to 5 p.m. ET **Please do not return the product to BJ's**

## **I would prefer to return my Blumen Hand Sanitizer in-club:**

We cannot take back returns of this item in our clubs for safety reasons. Please follow the steps above to check whether your product is affected by the recall and request a refund directly from the vendor. IF situation escalates and member is requesting a refund in the club, we are to follow SOP and return the product.

- Confirm purchase in product lookup if receipt is not present
- Perform return for quantities purchased
- Use return code 14- Recall
- Place Product in Hazmat Bag and send to DDR
- DDR must process the item out of inventory using goods movement 951 and follow hazmat procedures.

## **I requested a refund and haven't received it yet:**

4E Brands anticipates that it will take 4-6 weeks to receive your refund after you submit your request.